

PAYSPOT DOO NOVI SAD FEE SCHEDULE

EFFECTIVE FROM 15.09.2026.

1.	PAYMENT OPERATIONS	
	Type of fee	Fee amount
1.1	PAYMENT ORDERS	
1.1.1	Up to 2.000,00 RSD	70 ,00 RSD
1.1.2	From 2.000,01 to 5.000,00 RSD	70,00 RSD + 0,6%
1.1.3	From 5.000,01 to 10.000,00 RSD	70,00 RSD + 0,7%
1.1.4	From 10.000,01 to 25.000,00 RSD	70,00 RSD + 0,9%
1.1.5	From 25.000,01 to 300.000,00 RSD	70,00 RSD + 1%
1.1.6	From 300.000,01 RSD	150,00 RSD +1%, max. 7.000,00 RSD
1.1.7	Payment order with generated payment slip from the eGovernment portal	100,00 RSD + the fee specified in items 1.1.1 to 1.1.6
1.1.8	Deposit of daily takings by sole proprietors and legal entities	0,25%, min.100,00 RSD max. 2.000 ,00 RSD or in accordance with the contract
1.1.9	Payment orders of Partners with concluded contracts with the Institution	No fee
1.2	PAYMENT ORDERS up to 300,000.00 RSD, Instant–urgent	
1.2.1	Up to 300.000,00 RSD	150,00 RSD + 1%
1.2.2	Payment order with generated payment slip from the eGovernment portal	100,00 RSD + the fee specified in items 1.1.1 to 1.1.6
1.3	CASH WITHDRAWAL	
1.3.1	Cash withdrawal at POS terminals	No fee charged by the Institution The fee is charged by the card-issuing bank
1.3.2	Cash withdrawal via NBS IPS QR code (Instant-urgent, up to 300,000.00 RSD)	0.5%, min. 100,00 RSD
1.3.3	Cash withdrawal based on a signed contract with a Partner	No fee
1.4	PAYMENT ACCOUNT	
1.4.1	Opening, maintaining, and closing payment accounts	No fee
1.4.2	Cashless transfer of funds from a payment account (internal and external) and urgent payment orders	1%, min. 100,00 RSD max. 8.000,00 RSD
1.4.3	Cash withdrawal from a payment account by submitting a payment order	No fee
1.5	MONEY REMITTANCES WITHIN THE COUNTRY	
1.5.1	Domestic Money Remittance – Sending PaySpot Net	2,5%, min. 100,00 RSD max. 2.000,00 RSD
1.5.2	Domestic Money Remittance – Payout PaySpot Net	No fee
1.6	MISCELLANEOUS	
1.6.1	Issuance of certificate upon Customer's request	500,00 RSD

2. RIA INTERNATIONAL MONEY REMITTANCES				
2.1	Foreign money remittances – RIA payout	No fee		
2.2	Foreign money remittances – RIA sending	From RSD	to RSD	Fee amount
2.2.1	Sending RIA money remittance to next countries: Montenegro, North Macedonia, Bosnia, Croatia, Albania, Romania, Bulgaria, Kosovo and Greece	0,01	12.500,00	550,00
		12.500,01	25.000,00	1.020,00
		25.000,01	42.000,00	1.360,00
		42.000,01	64.000,00	1.960,00
		64.000,01	84.000,00	2.980,00
		84.000,01	90.000,00	3.150,00
		90.000,01	105.000,00	3.400,00
		105.000,01	125.000,00	3.660,00
		125.000,01	150.000,00	3.910,00
		150.000,01	250.000,00	4.170,00
		250.000,01	625.000,00	5.950,00
2.2.2	Sending a money remittance via Ria money transfers to all other countries not listed in the previous fee item	0,01	9.000,00	600,00
		9.000,01	16.000,00	1.050,00
		16.000,01	26.000,00	1.600,00
		26.000,01	32.000,00	1.900,00
		32.000,01	41.000,00	2.400,00
		41.000,01	55.000,00	2.700,00
		55.000,01	65.000,00	3.200,00
		65.000,01	80.000,00	3.600,00
		80.000,01	90.000,00	4.100,00
		90.000,01	105.000,00	4.600,00
		105.000,01	125.000,00	5.100,00
		125.000,01	150.000,00	5.500,00
		150.000,01	250.000,00	6.500,00
		250.000,01	625.000,00	7.900,00
2.2.3	Sending RIA money remittance to Ukraina	0,01	12.500,00	375,00
		12.500,01	25.000,00	750,00
		25.000,01	42.000,00	1.260,00
		42.000,01	64.000,00	1.920,00
		64.000,01	84.000,00	2.520,00
		84.000,01	90.000,00	2.700,00
		90.000,01	105.000,00	3.150,00
		105.000,01	125.000,00	3.750,00
		125.000,01	150.000,00	4.500,00
		150.000,01	250.000,00	7.500,00
		250.000,01	625.000,00	18.750,00

3.	TAX REFUND			
3.1	PLANET TAX FREE		Fee amount	Document processing fee
	Execution of money remittance for tax refund Planet Tax Free NOTES: * In RSD equivalent; the National Bank of Serbia's foreign exchange buying rate is applied on the payout date. ** The exchange rate of Planet Payment Group and the card issuer's card network is applied.	Cash payout	2,00 EUR*	100,00 RSD
		Cashless transfer by Planet**	/	100,00 RSD
		Document collection for verification and possible cashless transfer by Planet**	/	100,00 RSD

4.	CREDIT FOR PAYMENT SERVICE EXECUTION	
4.1	VEHICLE REGISTRATION	
	Type of fee	Fee amount
4.1.1	Application fee	No fee
4.1.2	Credit Bureau report retrieval cost	No fee
4.1.3	Early loan repayment fee	No fee
4.1.4	Sending loan payment reminder fee	No fee
4.1.5	Loan installment payment per transaction	50,00 RSD

5.	ELECTRONIC MONEY		
5.1	Voucher		
	Type of fee	Period	Fee amount
5.1.1	Issuance	One-time	50 RSD
5.1.2	Internet use	Per transaction	No fee
5.1.3	POS terminal use	Per transaction	No fee
5.1.4	Redemption*	Per transaction	3%, min. 100,00 RSD
5.1.5	Balance inquiry	Per notice	15,00 RSD
5.2	Gift payment card		
	Type of fee	Period	Fee amount
5.2.1	Issuance	One-time	300,00 RSD
5.2.2	Internet use	Per transaction	No fee
5.2.3	POS terminal use	Per transaction	No fee
5.2.4	Redemption*	Per transaction	3%, min. 100,00 RSD
5.2.5	Balance inquiry	Per notice	15,00 RSD
5.3	PrePaid payment card		
	Type of fee	Period	Fee amount
5.3.1	Issuance	One-time	500,00 RSD
5.3.2	Internet use	Per transaction	No fee
5.3.3	POS terminal use	Per transaction	No fee
5.3.4	Redemption*	Per transaction	3%, min. 100,00 RSD
5.3.5	Balance inquiry	Per notice	15,00 RSD
5.3.6	Cashless top-up	Per transaction	No fee
5.3.7	Cash top-up	Per transaction	50,00 RSD

* If the e-money holder requests redemption on the expiration date or within one year after the termination of the Agreement, the Institution will redeem the full amount of e-money without charging a fee.

6.	ACCEPTING PAYMENT INSTRUMENTS (for legal entities and entrepreneur)		
	Service type	Card Type / Payment Method / Transaction Amount	Fee amount
6.1	E-COMMERCE - INTERNET MERCHANT'S POINT OF SALE		
6.1.1	Establishing acceptance service	One-time	up to 20.000,00 RSD or as per Contract
6.1.2	Fee for using the payment acceptance service	Monthly	Up to 9.000,00 RSD or as per Contract
6.1.3	Merchant fee for accepting third-party payment instruments*	Debit, credit, business, international / Per transaction	up to 5% min 20,00 RSD or as per Contract
6.1.4	Merchant fee for accepting the Institution's payment instruments*	Debit, Voucher, Gift, PrePaid	up to 5% min 20,00 RSD or as per Contract
6.1.5	Insufficient sales activity via the online point of sale	Monthly	No fee or as per Contract
6.1.6	Merchant fee for accepting instant payments via "IPS Scan" method	Per transaction/ Up to 300.000,00 RSD	up to 1,5% min 20,00 RSD or as per Contract
6.1.8	Service reactivation	One-time	up to 5.000,00 RSD or as per Contract
6.1.9	Wordpress plugin	One-time	up to 15.000,00 RSD*** or as per Contract
6.2	POS TERMINALS AT MERCHANT'S POINT OF SALE		
6.2.1	Merchant fee for accepting third-party payment instruments*	Debit, credit, business, international/Per transaction	up to 5%, min 20,00 RSD or as per Contract
6.2.2	Merchant fee for accepting the Institution's payment instruments*	Debit, Voucher, Gift, PrePaid/ Per transaction	up to 5%, min 20,00 RSD or as per Contract
6.2.3	Merchant fee for accepting payment cards on physical point of sale**	Monthly	1.600,00 RSD or as per Contract
6.2.4	Insufficient sales activity via POS terminal	Monthly	2.000,00 RSD or as per Contract
6.3	PHYSICAL MERCHANT'S POINT OF SALE		
6.3.1	Merchant fee for accepting the Institution's payment instruments*	Debit, Voucher, Gift, PrePaid/ Per transaction	up to 5%, min 20,00 RSD or as per Contract
6.3.2	Merchant fee for accepting instant payment	Per transaction/ Up to 300.000,00 RSD	up to 1.5%, min 20,00 RSD or as per Contract
6.4	OTHER SERVICES		
6.4.1	Issuing additional confirmations upon request	Per request	500,00 RSD or as per Contract
6.4.2	Transfer order to the merchant's current account	up to 300.000,00 RSD	up to 50,00 RSD or as per Contract
		Over 300.000,00 RSD	up to 300,00 RSD or as per Contract

* In the payment service agreement with the Merchant, the Institution provides a breakdown of fees (merchant, interbank, and card system/payment processor fees), covering all payment brands and card types.

** The fee is charged per POS terminal.

*** Fee includes applicable VAT.